# iMAG 4700p

# Municipal/Industrial Magmeter Instructions



# **General Information**

General Information	Page 3
Features	Page 3
Specifications	Page 4
Dimensions	Page 5
Accuracy	Page 6
Flow Rate	Page 6

# Installation

Straight Pipe Recommendations	Page 7
Full Pipe Recommendations	Page 8
Positioning the Meter	
Installing Gaskets	
Tightening Flange Bolts	Page 10
Equalization and Grounding (Metal and Plastic Pipe)	Page 10

# Connections

General Cable Information	Page 11
Cable Gland Opening and Sealing	
Cable Installation	Page 12
Wiring Diagrams	Page 13
Cable Wiring Table	

# Configuration

Sourcing Mode Output Application	Page 16
Sinking Mode Output Application	Page 16
Analog (4-20mA Current Loop) Output Application	Page 16
Cable Shield	Page 17
Pulse Output	Page 18
Analog (4-20mA) Output	
HART Output	Page 18
Modbus Öutput	Page 18
Digital Output	

# Operation

Changing Flow Meter Settings - Home Screen and General Navigation	Page 19
Changing Flow Meter Settings - Changing Total Direction/Resetting Totalizers	Page 19
Changing Flow Meter Settings - Entering Menu System	Page 19
Changing Flow Meter Settings - Making Selections	Page 19
Changing Flow Meter Settings - Standard Menu Options	Page 20
Changing Flow Meter Settings - Special Submenu	Page 20
To Change a Passcode	Page 21
Power Indicators	Page 22

# **Troubleshooting & Error Messages**

Problem	Page 23
Probable Cause	Page 23
Things to Try	Page 23
Error Messages	
5	5

# Warranty

Seametrics Limited	Warranty		Bac	<
--------------------	----------	--	-----	---

Note: These instructions cover the iMAG 4700p For details on the iMAG 4700 or 4700r, see the *iMAG 4700* or *iMAG 4700r Municipal/Industrial Magmeter Instructions*.

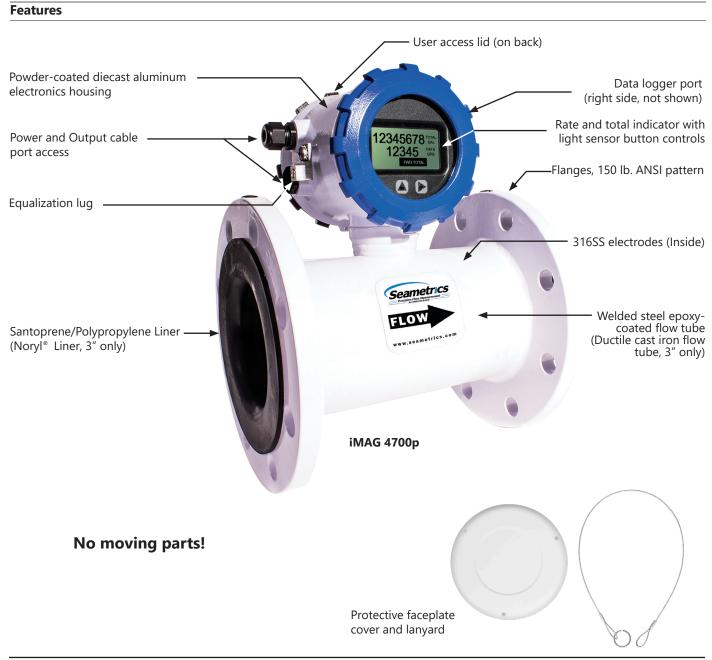
#### **GENERAL INFORMATION**

The **iMAG-Series** are the most economical flanged electromagnetic flowmeters on the market. With electrodes designed to discourage fouling, it is available in 3" to 12" pipe in municipal or industrial water, waste and reclaimed water, pump stations, and packaged plant applications. Minimal straight pipe requirements allow iMAG-Series meters to be used in piping configurations where there is little space between the meter and an elbow.

iMAG-Series meters are CE certified, certified to NSF/ANSI standard 61 and are rated IP68 for applications where the meter may be operated under water to a depth of at least 10 feet (3 meters) continuously.

Both rate and total indication are standard. Rate and total units and pulse scaling can be set via the front panel touch key pad by the user. Bidirectional flow reading is standard with totals available in forward, reverse, net flow, batch forward flow, and batch reverse flow. Batch totals can be reset.

A power/output cable allows outputs for use with a variety of Seametrics and other displays and controls for remote reading and telemetry applications. Pulse output and 4-20mA passive current loop are standard on all units. Additionally, HART protocol, high speed digital, and Modbus<sup>®</sup> protocol outputs are optional. The iMAG 4700p can be supplied with an optional internal AC power supply.



# Specifications\*

Pipe Sizes		3", 4", 6", 8", 10	", 12"								
Flanges		150 lb. ANSI Pattern									
Pressure		150 psi (10.3 bar) line pressure									
Temperature	Operating	10° to 140° F (-12° to 60° C)									
	Storage	-40° to 158° F (-	-40° to 70° C)								
Accuracy			ling on iMAG 4700p naxi. flow rate of 10		% iMAG 4700), ±0	0.025% of full-scale	flow from low				
Low Flow Cut	off	0.5% of maxim	um flow rate								
Material	Body (3" only)		n, powder coated								
	Body (4"-12")	Welded steel, e	poxy-coated								
	Liner (3" only)	Noryl®									
	Liner (4"-12")	Santoprene flar	nge/Polypropylene l	iner body							
	Electronics Housing	Powder-coated	diecast aluminum								
	Electrodes	316 stainless st	eel								
	<b>O-ring</b> (3" only)	EPDM									
Display	Туре	128x64 dot-ma	trix LCD								
	Digits	5 Digit Rate			8 Digit Total						
	Units	Rate Volume U	nits	Rate Time Units	Total Volume Ur	nits					
	Please Note: All iMAG meters are factory set for gallons per minute (GPM) rate and gallons total. If other units are required, they can be set in the field.	Gallons Liters Barrels(42 gal) Cubic Feet Cubic Meters	Million Gallons <sup>2</sup> Mega Liters <sup>2</sup> Imperial Gallons Million Imperial Gallons <sup>2</sup>	Second Minute Hour Day	Gallons Gallons x 10 Gallons x 100 Gallons x 1000 Million Gallons Liters Kilo Liters Mega Liters	Barrels (42 gal) Cubic Meters Cubic Meters x 1000 Cubic Feet Cubic Feet x 1000 Second Foot Day Million Cubic Feet	Gallons				
	<b>Bidirectional</b> <sup>1</sup>	Forward Total, I	Reverse Total, Net To	Total, Net Total, Batch Forward Total, Batch Reverse Total (Batch totals can be reset							
Power	DC Power	9-36 Vdc @ 250	0 mA max, 30 mA av	/erage							
	Battery Backup (Not for use as primary power)	DC powered units: Two lithium 3.6V 'D' batteries, replaceable. AC powered units: One 9V alkaline battery, replaceable.									
	AC Power (iMAG 4700r and 4700p only)	85-264Vac, 50/	60Hz, 0.12A								
	Battery (iMAG 4700 only)	One lithium 7.2	V 'D' size battery pa	ack, replaceable.							
	Signal	Current sinking	pulse, isolated, 36	Vdc at 10 mA max	(						
Output	Pulse Rates					one-half of pulse p max with battery op					
Options	4-20mA Current Loop	Isolated, passiv	e, 24Vdc, 650 Ω max	ximum current loo	р						
	HART/4-20mA	HART protocol over 4-20mA line									
	High Speed Digital Output (iMAG 4700 & 4700p only)	Isolated, open collector, 24 Vdc									
	Serial Communications	Isolated, asynch (factory selecta		5 (Reconfigurable	for RS232 or 3.3	V CMOS), Modbus®	RTU protocol				
Cable	Power/Output Cable	20ft (6m) standard length polyurethane jacketed cable—for power and outputs (lengths up to 200' available).									
	Remote Display Cable ( <i>iMAG 4700r</i> )	20ft (6m) standard length polyurethane jacketed cable—for connection between meter and remote display (lengths up to 200' available).									
Conductivity		>20 microSiemens/cm									
Empty Pipe D	etection	Hardware/softv	vare, conductivity-b	ased							
Regulatory		C € (EN 61326) 61 Cold Water	, 4"-12" certified to 23°C (73.4°F)	NSF/ANSI standa	rd 61 60°C (140°F	;); 3" certified to NSI	ANSI standard				
Environment	al	NEMA 6P, IP68	(10ft (3m) depth, co	ontinuously)							

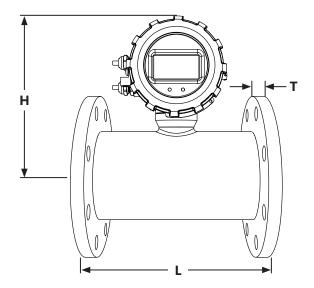
Modbus is a registered trademark of Schneider Electric.

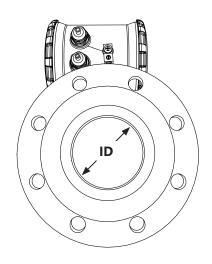
\* Specifications subject to change. Please consult our website for the most current data (www.seametrics.com).

<sup>1</sup> If forward and reverse flow data needs to be sent to another device, either the Digital or Modbus output is required.

<sup>2</sup> Rate Time Unit is available in Day only.

# Dimensions

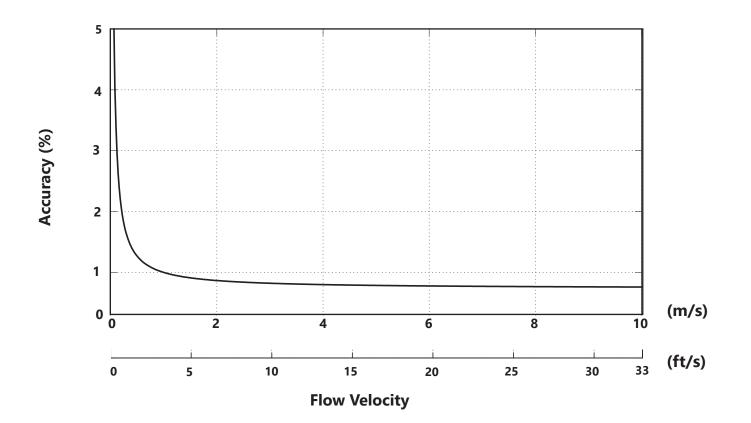




iMAG 4700p		L	ŀ	н		т		D	Shipping Weight		
Meter Size	inch	mm	inch	mm	inch	mm	inch	mm	lbs	Kg	
3″	12.28	311.15	7.95	201.9	.68	17.25	2.6	66.04	39	17.5	
4″	10.24	260	8.6	218	.62	15.7	3.12	79	34	15.5	
6″	12.27	312	9.4	239	.69	17.5	5.05	128	50	22.5	
8″	14.24	362	10.4	264	.69	17.5	6.44	164	71	32	
10″	18.18	462	11.5	292	.69	17.5	8.61	219	130	59	
12″	19.68	500	12.5	317	.81	20.6	10.55	268	170	77	
Flanges	Standa	ard ANSI	150 lb. d	rilling					Cable 1 lb.		



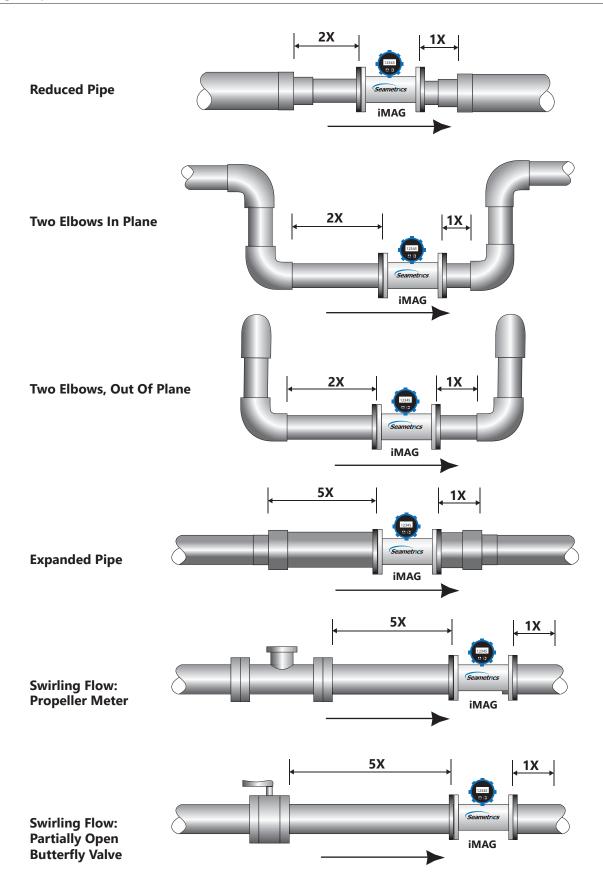
# iMAG Accuracy



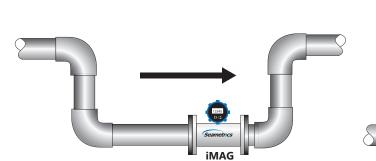
Flow Rate (3" - 12")

<b>Pipe Size</b> (Inches in diameter)	3″	4″	6″	8″	10″	12″	
Max Flow Rate (Gallons/Minute)	723	1285	2891	5140	8031	11565	
Cut-off (min) Flow Rate 3.62 Gallons/Minute)		6.43 14.46		25.70	40.15	57.82	
Max Flow Rate (Liters/Second)	46	81	182	324	507	730	
Cut-off (min) Flow Rate 0.23 (Liters/Second)		0.41	0.91	1.62	2.54	3.65	
Max Flow Velocity (Meters/Second)	10	10	10	10	10	10	

# **Straight Pipe Recommendations** (X = diameter)

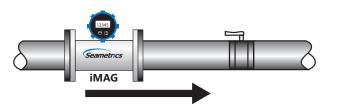


# **Full Pipe Recommendations**

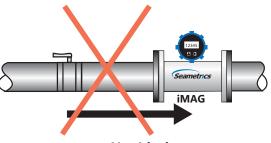


**Recommended:** Keep pipe full at meter for accuracy

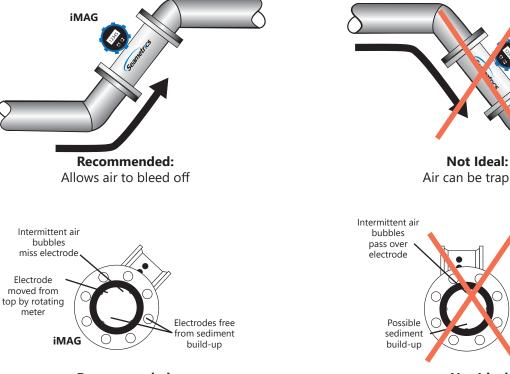
Not Ideal: Allows air pockets to form at meter



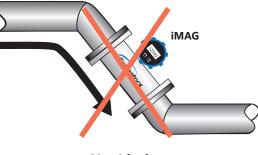
**Recommended:** Keeps pipe full at meter for accuracy



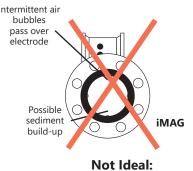
Not Ideal: Post-valve cavitation can create air pocket



**Recommended:** Improved accuracy results from unimpeded electrodes



Air can be trapped



Air bubbles and sediment on the electrodes can affect accuracy

#### **Positioning the Meter**



**CAUTION:** These flow sensors are not recommended where installation may expose the flow sensor to boiler pressure and temperature. Maximum recommended operating temperature is 130° F.

These meters can be installed horizontally, vertically (with upward flow), and in any radial position. Using a check valve on the upstream side of the meter, and/or an air vent (vacuum relief valve) in the same, unobstructed run of pipe as the meter, is required in any installation where the meter may be exposed to suction when the system is not in normal operation. Suction can cause damage to the liner. Liner damage caused by suction, without the use of a check valve and/or air vent, may void the warranty.

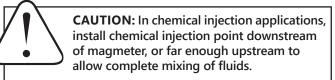
**Straight Pipe Recommendations.** The iMAG requires straight pipe before and after the meter for best accuracy. However, the ability of electromagnetic meters to average the flow across the entire pipe allows for shorter straight pipe recommendations than most mechanical meters (see page 7).

**Full Pipe Recommendations.** To prevent false readings, this meter is designed to indicate 'EMPTY PIPE' if one or more electrodes is exposed. For highest accuracy, install the meter so that the pipe will be full when there is flow. If air bubbles may be present in the pipe or sludge accumulation is an issue, rotate the meter by one flange hole to position the control housing at a 45° angle (see diagrams on page 8).

**Fittings.** The iMAG has ANSI 150 lb. drilled flanges and will mate with any other ANSI 150 lb. flanges. *See table on page 10 for flange bolt tightening torque specifications.* 

**Calibration.** The iMAG is factory-calibrated before shipping. The frequency of recalibration will depend on the needs of each application and local regulatory policies.

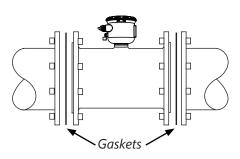
**Chemical Injection.** When the iMAG is used in a chemical injection application, **the chemical injection point must be placed downstream of the magmeter OR far enough upstream for complete mixing to occur before the fluid reaches the meter**. When unmixed chemical alternates with water passing through the meter, the rapid changes in conductivity may cause sudden spikes and drops in the meter's reading, resulting in inaccurate measurement. The magmeter will restabilize, however, with a steady flow of fluid of uniform conductivity.



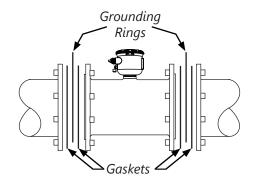
## Installing Gaskets



- 1. Be sure all mating surfaces are smooth and free of debris.
- 2. Install gaskets on each end of meter as shown in diagrams below. If using grounding rings, install one gasket on each side of the grounding ring.
- 3. If Seametrics gaskets are not selected when ordering, customer must supply their own gaskets.
- 4. Failure to install gaskets will void warranty.



Installation <u>without</u> grounding rings

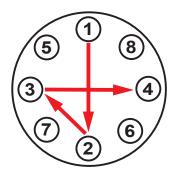


Installation with grounding rings

# **Tightening Flange Bolts**

NOTE: Mating pipe flanges must be ANSI 150# full face (FF) and/or raised face (FT).

- 1. Tighten flange bolts in an alternating pattern.
  - Tighten left flange bolt-1 to 20% recommended torque.
  - Tighten right flange bolt-1 to 20% of recommended torque.
  - Repeat steps a and b for each bolt in an alternating order, such as shown at right, tightening to 40%, then 60%, then 80%, and then 100%.
- 2. Test for leaks.
- 3. If needed, tighten further in 10% increments until leaking stops. **DO NOT over-tighten. Overtightening can cause serious damage to the flow meter.**
- 4. Recheck after 24 hours, adjusting if needed.



Suggested Tightening Sequence

**Caution:** Improper tightening sequence can cause serious damage to the flow meter.

- Do not tighten one side at a time.
- Do not tighten each bolt completely at one time.

#### SUGGESTED FLANGE BOLT TORQUE

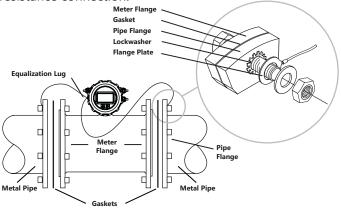
	Santopre	ene Liner
Pipe Size	ft-lb	Nm
3″	25	34
4"	20	27
6″	42	57
8″	65	88
10″	73	99
12″	97	132

# **Equalization and Grounding**

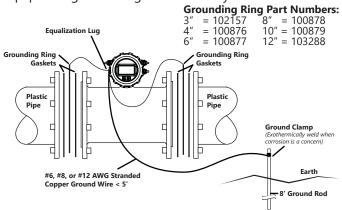


WARNING: ELECTRICAL SHOCK HAZARD When the iMAG is installed in a plastic piping system, or when externally powered, the piping system must be grounded to meet national and local electrical safety codes. Failure to do so can result in electrocution.

**Metal Pipe Installations.** To equalize the electrical potential of the fluid, the iMAG meter, and the surrounding pipe, secure the flange plates (factory-installed on the equalization wire) to both pipe flanges at one of the bolt holes, as shown below. Be sure the lock washer fits between the pipe flange and the flange plate. For the best electrical bonding, remove rust and paint to expose clean, bare metal where the equalization flange plate lock washer contacts the pipe flange. Connection must be inspected periodically for corrosion to maintain the necessary low resistance connection.

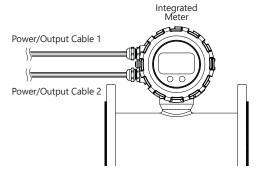


**Plastic Pipe Installations.** When the iMAG is installed in a plastic piping system, grounding rings are recommended, especially in the presence of electrical interference sources such as VFD pump drives. As shown in the diagram below, the equalization wires should then be connected to the grounding ring tabs instead of the flange bolts as in metal piping installations. Where lightning is a threat, or in severe electrical environments, an optional connection to a nearby equipment ground or ground rod may be advisable.

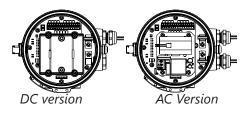


# **General Cable Information**

In the iMAG 4700p meter, there are a maximum of two Power/Output cables that can be installed. These cables contain the wires for any available outputs (scaled pulse, 4-20mA, Modbus<sup>®</sup>, HART, and Digital) and power (DC or AC). (See Cable Wiring Diagrams and Cable Wiring Table.)

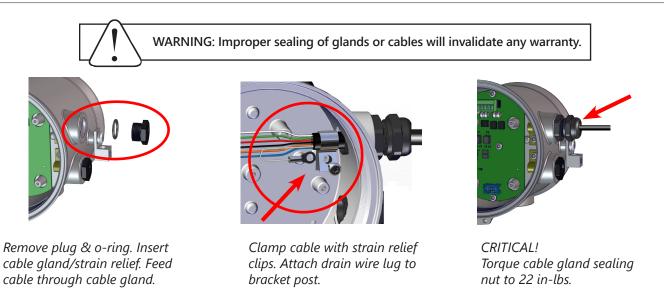


The iMAG 4700p is available in either DC or AC versions.



If the meter is configured with AC power, one of the Power/ Output cable ports must be reserved for AC power only. We do not recommend combining AC power signals with any of the meter outputs in a single cable. If the meter is configured for DC power, you may have one or two cables, depending on configuration. (See Cable Wiring Diagrams.)

Cable Gland Opening and Sealing



# **Cable Installation**

1. On the <u>back</u> of the meter, unscrew the <u>black</u> user access lid and remove it.

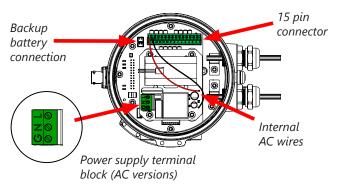


- 2. Remove the 15 pin screw connector from its bag.
- 3. Remove the plug and o-ring from the cable port(s) where you want to insert the cable(s).
- 4. Install cable gland(s) and insert cable end(s).
- Strip cable jacket and conductors and install the wires into the 15 pin screw connector in their respective locations for your options, Modbus<sup>®</sup>, pulse, HART, etc. (See Cable Wiring Table for details.)

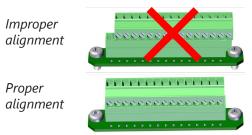
**15 PIN** 12 11 10 ONN

- 6. If using AC power version continue here. If not, then skip to step 11. If AC then take the red and black wires coming out of the AC supply board and install in POWER+ and POWER- (red wire to pin 15, black wire to pin 14).
- When the AC power supply board is installed, 85-264 VAC power is supplied via a 3 conductor power cord. If installed outdoors or less than 33ft. (10m) from a utility power service entrance, AC power should be supplied via a properly-grounded surge suppression device.

- 8. Remove the plug and o-ring from the AC cable port.
- 9. Install cable gland and insert cable end.
- Strip cable jacket and conductors and install 3 conductor power cable and wire to Line (L), Neutral (N) and ground (G) positions on power supply terminal block.



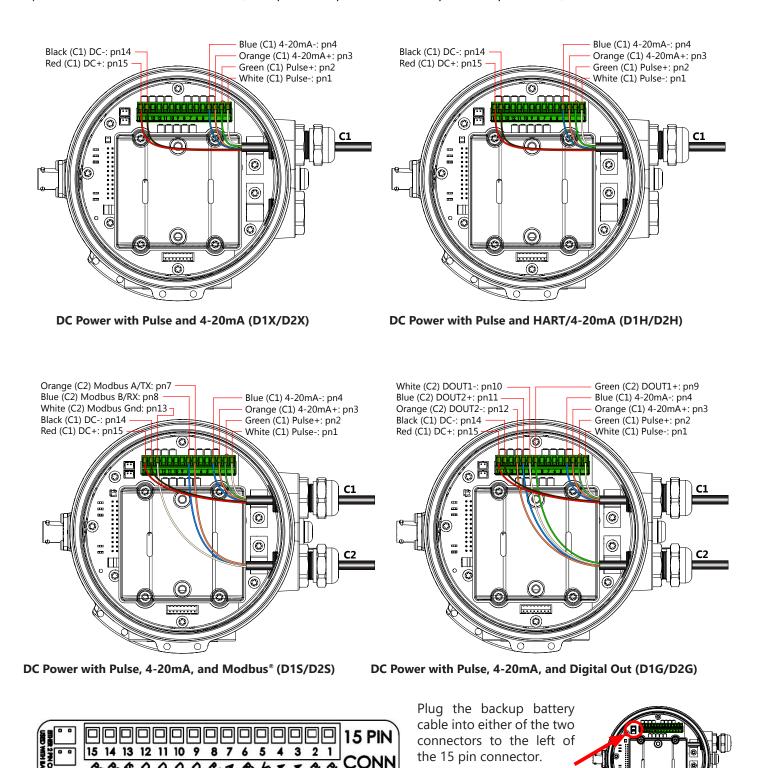
11. Plug the 15 pin screw connector into its socket. Be sure all pins align properly and that the connector has not slipped to one side.



- 12. Plug the backup battery cable into either of the two connectors to the left of the 15 pin connector. (Standard backup batteries are two 3.6V "D" lithium cells. For the AC option, the backup battery is one 9V alkaline cell.)
- Secure the cables inside the internal strain relief clip and tighten the cable gland sealing nut securely (torque nut to 22 in-lbs). A loose nut could cause moisture ingress and compromise the meter head's IP68 rating, voiding the warranty.
- 14. Reinstall the user access lid. Be sure to avoid crossthreading the lid and to not pinch any wires with the lid.

#### Wiring Diagrams

On the back of the meter, unscrew the black user access lid and remove it. Remove the 15 pin screw connector from its bag. Install the wires through the cable glands into the 15 pin screw connector in their respective locations. Plug the 15 pin screw connector into its socket. (C1 = power/output cable 1, C2 = power/output cable 2)

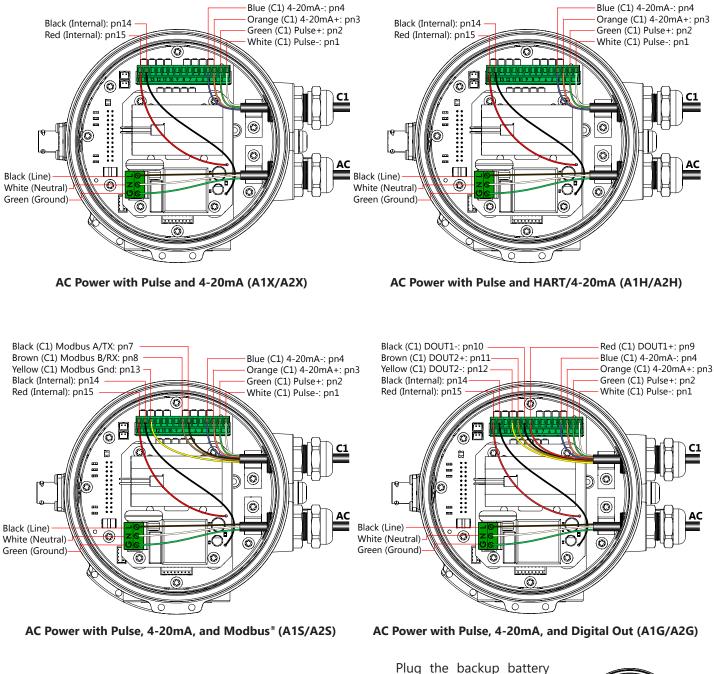


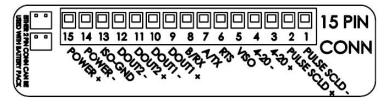
5

WARNING: BACKUP BATTERIES ARE NOT INTENDED AS A PRIMARY POWER SOURCE OF A MAINS (DC or AC) CONFIGURED METER.

#### Wiring Diagrams (continued)

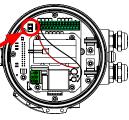
On the back of the meter, unscrew the black user access lid and remove it. Remove the 15 pin screw connector from its bag. Install the wires through the cable gland into the 15 pin screw connector in their respective locations. Connect internal black and red wires to pins 14 and 15, respectively. Plug the 15 pin screw connector into its socket. Install AC power cable through cable gland and connect to AC connector, as shown. (C1 = power/output cable, AC = AC power cable)





Plug the backup battery cable into either of the two connectors to the left of the 15 pin connector.

WARNING: BACKUP BATTERIES ARE NOT INTENDED AS A PRIMARY POWER SOURCE OF A MAINS (DC or AC) CONFIGURED METER.



# Cable Wiring Table

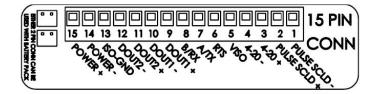
PIN	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1
O ID	PWR+	PWR-	ISO- GND	DOUT 2 -	DOUT 2 +	DOUT 1 -	DOUT 1 +	B/RX	А/ТХ	RTS	VISO	4-20 -	4-20 +	PULSE SCLD+	PULSE SCLD-
D1X/ D2X	RED C1	BLACK C1										BLUE C1	ORNG C1	GREEN C1	WHITE C1
D1H/ D2H	RED C1	BLACK C1										BLUE C1	ORNG C1	GREEN C1	WHITE C1
D1S/ D2S	RED C1	BLACK C1	WHITE C2					BLUE C2	ORNG C2			BLUE C1	ORNG C1	GREEN C1	WHITE C1
D1G/ D2G	RED C1	BLACK C1		ORNG C2	BLUE C2	WHITE C2	GREEN C2					BLUE C1	ORNG C1	GREEN C1	WHITE C1
A1X/ A2X	RED INT	BLACK INT										BLUE C1	ORNG C1	GREEN C1	WHITE C1
A1H/ A2H	RED INT	BLACK INT										BLUE C1	ORNG C1	GREEN C1	WHITE C1
A1S/ A2S	RED INT	BLACK INT	YELLOW C1					BROWN C1	BLACK C1			BLUE C1	ORNG C1	GREEN C1	WHITE C1
A1G/ A2G	RED INT	BLACK INT		YELLOW C1	BROWN C1	BLACK C1	RED C1					BLUE C1	ORNG C1	GREEN C1	WHITE C1

(C1 = power/output cable 1 C2 = power/output cable 2

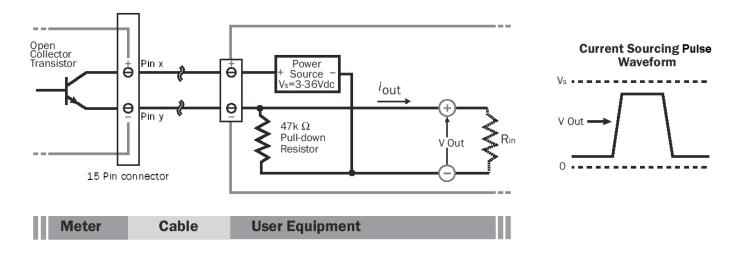
2 INT = Internal AC power wires)

# **Option IDs**

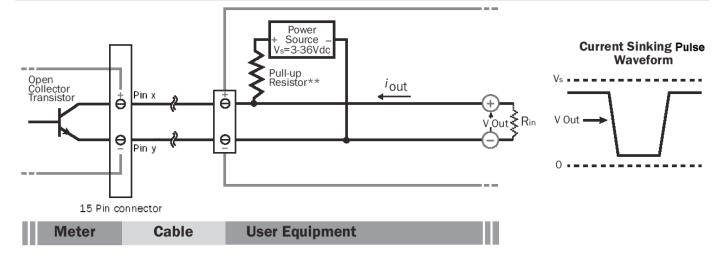
O ID		POWER SOURCE / OUTPUT(S)
D1X/D2X	=	DC POWER / PULSE SCALED AND 4-20mA
D1H/D2H	=	DC POWER / PULSE SCALED AND HART/4-20mA
D1S/D2S	=	DC POWER / PULSE SCALED, 4-20mA, AND MODBUS®
D1G/D2G	=	DC POWER / PULSE SCALED, 4-20mA, AND DIGITAL
A1X/A2X	=	AC POWER / PULSE SCALED AND 4-20mA
A1H/A2H	=	AC POWER / PULSE SCALED AND HART/4-20mA
A1S/A2S	=	AC POWER / PULSE SCALED, 4-20mA, AND MODBUS®
A1G/A2G	=	AC POWER / PULSE SCALED, 4-20mA AND DIGITAL



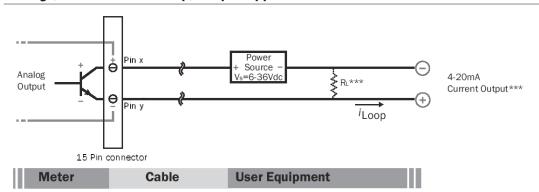
#### Pulse or Digital Output Application - Sourcing Mode (Recommended for Rin < $30k\Omega$ )



## Pulse or Digital Output Application - Sinking Mode (Recommended for Rin > $30k\Omega$ )



# Analog (4-20mA Current Loop) Output Application



\*\* Minimum resistor value is (100 x Vs) ohms. Higher resistances maybe used depending on frequency and cable length. Longer cables and high frequencies require lower resistance.

\*\*\* Resistor RL converts 4-20mA current to voltage for voltage input only devices.

**Cable Shield.** In general, the cable shield and its bare drain wire should be left unconnected at the user equipment end of the cable to minimize "ground loop" problems.

**Pulse Output Configuration.** A pulse output is standard on all models. Since this is an isolated output, the external equipment must include a DC power source to regenerate the pulse from the open-collector output (transistor equivalent of a contact closure). A pull-up or pull-down resistor may be needed if not included in the user equipment as shown in the diagrams. Both the power source and resistor may be supplied internally in some types of control and monitoring devices. If not, as for most PLC discrete input modules, they must be added externally at the module input terminals. The pulse output rate in volume units/pulse can be set by the user via the SETP tab on the meter's setup menus.

Because the pulse output of an iMAG 4700 meter is set by the user, care must be taken to assure the output pulses do not exceed the maximum frequency of the meter while also ensuring a reasonable resolution.

K-factor: Remember that SETP is expressed in units totaled per output pulse (G/P if using gallons) while K-factors are expressed in pulses per gallon (P/G.) To determine K-factor from SETP, divide 1 by SETP (if SETP is expressed in gallons.) Conversely, 1 divided by the K-factor equals SETP

iMAG 4700 meters that were initially configured as battery powered units have a maximum output frequency of 150 Hz. Those that were initially configured as powered units have a maximum output frequency of 200 Hz.

Because all pulse outputs (SETP) are configured in (rate) units totaled per pulse, all sizes of meters can be configured with the same SETP values

For example, if your rate is chosen as gallons per minute (GPM) the table below applies. If your rate is different, simply use your rate label in place of (GPM.) The numerical values will remain the same.

**Pulse Units.** The units of measure of SETP are independently selectable and are not tied to rate or total. Upon change of the SETP unit, the pulse output may take up to 10 seconds, or the duration of one pulse (whichever is longer) to take effect.

**If Pulse Output is Inconsistent.** The DAMP filter may need to be increased.

**Pulse Width Timing.** The unit and value of SETP must be chosen to keep the duration between meter pulse outputs to less than 500 seconds.

SETP	Flow Rate at 1 Hz (GPM)	Flow Rate at 200 Hz (GPM) Powered Meters	Flow Rate at 150 Hz (GPM) Battery Powered Meters
0.1	6	1200	900
0.2	12	2400	1800
0.3	18	3600	2700
0.4	24	4800	3600
0.5	30	6000	4500
0.6	36	7200	5400
0.7	42	8400	6300
0.8	48	9600	7200
0.9	54	10800	8100
1.0	60	12000	9000

Lower frequency output pulses (1 pulse for some particular number of gallons) can also be set.

Any output frequency can be determined by:

Rate (units/minute) ÷ SETP (units/pulse) = pulse/minute Hz = pulse/minute ÷ 60 seconds / minutes

# For reference/comparison only

K-factors and the equivalent SETP values for old style WMX units are shown below.

WMX	4″	6″	8″	10″	12″
K-Factor	16.36	6.31	3.34	2.15	1.53
SETP	0.06*	0.16	0.30	0.47	0.65

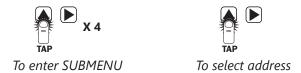
\*Note that on the iMAG 4700 you would need to choose a SETP value of 0.1 for the 4".

Analog Output (4-20mA) Configuration. (Not available on battery only units.) Since the meter's analog output is isolated and passive, loop power must be supplied externally as shown on previous page. (In addition, an external resistor  $R_L$  will be needed to convert the loop current to voltage for voltage-only input devices.) The meter's loop transmitter minimum voltage drop is 6Vdc (8Vdc with HART) which, with wiring resistance and loop power supply voltage, will determine the maximum resistance for  $R_L$ . The flow rates corresponding to 4 and 20mA can be set by the user via the SET 4 and SET20 tabs on the meter's setup menus.

Note: As configured by the factory, any alarm state will force 22.8mA on the loop. This can be changed to 3.2mA - see Technical Bulletin, 'iMAG4700/AG3000: Changing the 4-20mA Alarm'.

**HART Configuration.** (*Not available on battery only units.*) The HART protocol, rev.7.5, allows for a Polling address between 0 and 63. The default value in the iMAG is 0. To change the Polling address, use iMAG menu HPOLL to set the Polling address.

To get to this menu, move to the EXIT tab and tap the left button 4 times. This will bring up the SUBMENU page. Navigate to the HPOLL tab. Use the left button to select the Polling address.



(See Changing Flow Meter Settings later in these instructions for details in using the menu system.)

A minimum of 250 ohms of loop resistance must be present in order for the HART modem to correctly and reliably demodulate FSK voltage. With this in mind, the maximum loop resistance\* for the iMAG HART interface cannot be exceeded in order to assure correct operation.

The iMAG HART interface is HART compatible. All the commands have been implemented in accordance with the HART Protocol Specification published by HART Foundation. A HART Communicator can be used with the iMAG, even in the absence of DD files, by taking advantage of the Generic Online Menu capability of a Communicator. This means that a generic menu is automatically available when DD files are not present.

The following information from the iMAG HART can be displayed on the Communicator using the generic menu:

PV	Flowrate in units selected for iMAG	
PV Loop Current	Loop current in mA	
PV LRV	Lower range value of PV in units selected for iMAG	
PV URV	Upper range of PV in units selected for iMAG	

\*4-20 mA loop has maximum loop resistance of 6500hms and requires a 24Vdc power supply.

**Modbus® Serial Communication Configuration (factory configured).** (Not available on battery only units.) These connections provide a half-duplex, isolated, RS485 serial communications port using the Modbus messaging protocol. The port is reconfigurable by internal jumper settings to full-duplex RS232 or 3.3V CMOS (See Seametrics Modbus Interface Description manual for instructions). The TXD connection is the transmitted data output from the meter and RXD is the received data input to the meter. See Seametric's Modbus Interface Description, LT-103393 (available at www.seametrics.com) for supported Modbus message protocol and electrical interface specifications.

**Digital Output (High Frequency) Configuration.** (Not available on battery only units.) These outputs are electrically similar to the Pulse Output described above except they are capable of output frequencies up to 10kHz. The frequency output scaling can be set by the user via the SETF tab on the meter's setup menus. Selections are: 500Hz and 1, 2, 5 and 10 KHz at maximum flow rate.

DOUT1 Pulses in forward direction

DOUT2 Pulses in reverse direction

	SETF (Hz)				
Size	500	1K	2K	5K	10K
3″	41.55	83.10	166.2	415.51	831.02
4″	23.35	46.69	93.39	233.5	466.9
6″	10.38	20.75	41.51	103.8	207.5
8″	5.837	11.67	23.35	58.37	116.7
10"	3.736	7.471	14.94	37.36	74.71
12″	2.594	5.188	10.38	25.94	51.88

#### Changing Flow Meter Settings

#### Home Screen and General Navigation

The HOME Screen displays flow volume, direction of the flow total and flow RATE along with status conditions such as Empty Pipe. Two buttons below the LCD display are used to access menu screens for viewing and changing meter setup parameters.



These two buttons are light sensors which can detect when a finger is covering them and activate upon release. Only three button touch actions are needed to control navigation through the menus, settings changes and back to the home screen.

#### HORIZONTAL SCROLLING:

Tap right button to scroll horizontally through menu tabs or move horizontally within a tab dialog when applicable.

#### SELECT:

Tap left button to change a highlighted item within a tab dialog.

#### ENTER/EXIT:

Hold left button while tapping right button once to enter or exit a tab dialog or to navigate between the HOME and other menu screens.

# Changing Total Direction/Resetting Totalizers

On the Main screen, tap  $\blacktriangle$  to select the direction of the total display. To reset BATCH FWD or BATCH REV, select with  $\blacktriangle$  and then tap  $\blacktriangleright$  four times.

#### **Entering Menu System**

To enter the Menu System perform the hold and tap sequence. The Passcode entry screen will display. The default passcode is 000000. If a different passcode has previously been set, use the  $\checkmark$  and  $\triangleright$  to enter that passcode. In either case, hold and tap again to move into the menu system. (If you enter the wrong passcode, hold and tap again to return to the previous screen. See page 21 for information on how to change a passcode.)



# HOLD TAP

TAF

HOLD TAP

TAP



Once in the Menu System, move from tab to tab by tapping the right button. (See the next page for details on the various available tabs.)



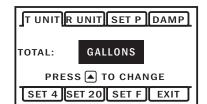
**Select the parameter.** In the screen for the highlighted tab you will see the current parameter value for that tab. Tapping the right button, move to the tab for the parameter you want to change.

In this example, the first line indicates that the current unit for the TOTAL is GALLONS. The next two lines tell you what to do next.

T UNIT R UNIT SET P DAMP
TOTAL = GALLONS PRESS ▲ + ▶ TO SET TOTAL UNITS FOR DISPLAY
SET 4 SET 20 SET F EXIT

If you would like to change the TOTAL units, just perform the hold and tap sequence to bring up a screen to change the setting.





**Select a new setting.** Select the new setting by scrolling through a list of selections as in the screen illustration below by tapping the left button to find a different TOTAL unit.



**Accept changes.** To accept any changes you have made, perform the hold and tap sequence.

HOLD	TAP

When finished making changes. When you are finished making changes, move to the EXIT tab using the right button.

To return to the HOME screen, perform the hold and tap sequence.



ΤΔΡ

#### Standard Menu Options

Note: Available options will depend on specific meter configuration. Not all options are available on all meters. **Options not ordered with your meter will not appear on the meter menu.** 

<b>T UNIT</b> View or change TOTAL volume units	T UNIT R UNIT SET P DAMP TOTAL = GALLONS PRESS + TO SET TOTAL UNITS FOR DISPLAY SET 4 SET 20 SET F EXIT	<b>SET 4</b> View or change flow rate corresponding to 4mA.	T UNIT R UNIT SET P DAMP 00040.0 GALLONS/MIN PRESS + TO SET FLOW RATE AT WHICH 4mA (MIN) OUTPUT IS DESIRED SET 4 SET 20 SET F EXIT
<u><b>R UNIT</b></u> View or change flow RATE units	T UNIT R UNIT SET P DAMP FLOW RATE = GALLONS/MIN PRESS + TO SET RATE UNITS FOR DISPLAY SET 4 SET 20 SET F EXIT	<b>SET 20</b> View or change flow rate corresponding to 20mA.	T UNIT R UNIT SET P DAMP 00200.0 GALLONS/MIN PRESS + TO SET FLOW RATE AT WHICH 20MA (MAX) OUTPUT IS DESIRED SET 4 SET 20 SET F EXIT
<b>SET P</b> View or change pulse output scaling	T UNIT R UNIT SET P DAMP 00001.0 GALLONS PRESS + TO SET GALLONS TOTALIZED PER PULSE SENT OUT PULSE1 SET 4 SET 20 SET F EXIT	<b>SET F</b> View or change high frequency output scaling.	T UNIT R UNIT SET P DAMP FMAX = 1 KHz PRESS + TO SET MAX FOUT SET 4 SET 20 SET F EXIT
<b>DAMP</b> View or change # of seconds for rolling average. (0=1 second, 1=2 seconds, etc.)	T UNIT R UNIT SET P DAMP DAMPING = 1 PRESS + D TO SET DAMPING VALUE SET 4 SET 20 SET F EXIT	<b>EXIT</b> Return to HOME SCREEN or enter SUBMENU	T UNIT R UNIT SET P DAMP PRESS + EXIT MENU AND RETURN TO FLOW DISPLAY SET 4 SET 20 SET F EXIT

#### **Special SUBMENU for Further Options**

The EXIT tab in the MAIN MENU has a second function. If, instead of using the hold and tap sequence to return to the HOME screen, you tap ( ) five times, you will be redirected to a SUBMENU screen from which you can access several more options.

Navigation in this SUBMENU is the same as for the MAIN MENU. Whenever you wish, go to the EXIT tab in the SUBMENU and perform the hold and tap sequence to return to the MAIN MENU.

INFO COMM MBID
PRESS ▲ + ▶ TO VIEW INFO ABOUT METER
HPOLL EXIT

Sub-Menu

- INFO: Meter model number, serial number, and firmware version.
- COMM: Modbus<sup>®</sup> baud rate and parity.
- MBID: Modbus® address
- HPOLL: HART Address
- EXIT: Return to MAIN MENU.

## To Change a Passcode and Decimal Places

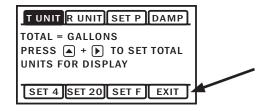
The iMAG has a passcode system for restricting access to the menus. The iMAG comes from the factory with the passcode set to 000000. When a user attempts to enter the menu system (see details on page 19), the passcode entry screen will be displayed.



The default passcode is 000000. If a different passcode has previously been set, then the user must enter that passcode at this time. After entering the passcode, or leaving it at 000000 if using the default passcode, the user does the tap and hold sequence to move into the menu system.

**To change the passcode**, you must use the THIRD MENU screen. Access the THIRD MENU screen as follows:

• Enter the main menu system, as described above.



• On the main menu, tab over to the EXIT tab and tap the up arrow five times. A SUBMENU screen will display.

INFO COMM MBID	
PRESS A + F TO VIEW INFO ABOUT METER	
HPOLL EXIT	

 On the SUBMENU screen tab over to the EXIT tab and tap the up arrow five times. The THIRD MENU screen will display.

SETCD SETD PLMIN TEST
PRESS A + TO SET PASSCODE
EXIT

- To set the passcode, hold and tap and then use the
  and b to enter the new code.
- Hold and tap again to return to the THIRD MENU screen.
- Tab to EXIT, and then hold and tap to return to the SUBMENU.

#### To change the number of decimal places in the total

- To set the decimal point, hold and tap on SETD and then use the ▶ to move the decimal point.
- Hold and tap again to return to the THIRD MENU screen.
- Tab to EXIT, and then hold and tap to return to the SUBMENU.
- •

# **PLMIN**

PLMIN shows the minimum degree of stability required to activate the DAMP filter. 10 would indicate that meter readings that jump more than +/- 90% would not be filtered. Zero indicates that the filters will always be applied.

# TEST

TEST allows the user to initiate a fully functional, artificial flow rate for the purpose of testing other connected equipment. When TEST is applied, all features of the meter will function at the stated flow rate (in gallons per second).

For TEST to function, the meter must be filled (not EMPTY PIPE), a rate must be entered and the feature must be turned ON.

After use, the TEST feature must be turned OFF. If the TEST feature is not turned OFF, the stated static flow rate (in gallons per second) will be shown any time the meter is full or in a flowing condition.

# **Power Indicators**

A power indicator is displayed in the lower left of the main display window.

Any meter that was configured to be powered from an external power source will display a power plug icon when running on external power. If the connection to external power is lost, the meter will switch to the backup battery and the power icon will switch to a battery symbol.

All base model meters configured as battery powered (BX) units will only show the battery icon whether running on battery or external power and will always operate with all the power saving features of a battery powered unit.

**OK** on the battery indicator means battery voltage is above 6.4 volts.

**LO** on the battery indicator means the battery is low and should be replaced soon.



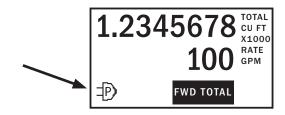
Being powered by external DC or internal AC



Being powered by battery - voltage is sufficient



Being powered by battery - voltage is low



# Troubleshooting

Problem	Probable Causes Things to try		
Blank Display	Faulty wiring from power source to meter	Check for incorrect wiring. Measure voltage with DMM where red and black wires connect to terminal block TB1 on back side of display. Verify correct polarity and confirm that voltage is steady and between 9Vdc and 32Vdc	
	Backup battery has not been plugged in	Plug in the battery	
	Dead backup battery	Replace battery	
Flow rate reading fluctuates excessively when flow is unchanging	Excessively turbulent or unsteady flow due to partially closed valves or other flow obstructions	Eliminate or minimize causes of flow disturbances or increase meter damping	
	Pipe not full	Provide back pressure or other means to ensure pipe is filled	
	Pulsing flow due to combining multiple upstream flow sources	Move connection point further upstream	
	Insufficient mixing of upstream chemicals	Move chemical injection downstream from meter	
	Low fluid conductivity < 20 µS/cm	Replace with different type of meter	
	Noisy electrical environment	Improve grounding at meter and nearby potentially noisy electrical equipment. Increase distance between meter and electrical noise sources.	
	Defective or noisy AC switching power supply	Replace power supply	
Flow Rate appears correct but pulse/ frequency output is low,	Wiring incorrect	Compare wiring with appropriate wiring recommendations	
erratic or absent	External device input impedance too low	Use sourcing rather than sinking interface connection	
	Cable too long	Reduce interface pull-up resistance	
Flow Rate appears correct but pulse/frequency output is erratic and/or too high	Electrical noise sources interfering with pulse frequency signal	Isolate, remove or reduce noise sources. Move meter control cable away from noise sources.	
	Wrong type of cable	Use only twisted pair cable and ensure both signal wires are on same twisted pair	
	Grounding problem	Improve or try different grounding method	

# Error Messages

Under certain conditions an error message may be displayed.

Message	Description	Notes
INIT	Initialization is occurring during power up.	
EMPTY PIPE	Fluid is not detected between the sensing electrodes.	Loop output = 22.8mA
LO in battery icon	Battery is getting low, replace soon. Meter still functions.	Above 6.4V, OK appears in icon
BATT END	Battery is very low (approx. 6.1V). Totalizer stops updating.	Loop output = 4mA
LOW VOLT	Incoming external power is very low and backup battery is dead or not connected	Loop output = 4mA
COIL FAIL	Coil current too high or too low (short or open).	Loop output = 22.8mA
COMM FAIL	Communication between transmitter and sensor board fails.	Loop output = 22.8mA
OVER RANGE	Rate exceeds number of digits that can be displayed. Adjust units.	Loop output = 4mA

The limited warranty set forth below is given by Seametrics, with respect to Seametrics and INW brand products purchased in the United States of America.

Seametrics warrants that products manufactured by Seametrics, when delivered to you in new condition in their original containers and properly installed, shall be free from defects in material and workmanship. **Seametrics products are warranted against defects for a period of two (2) years from date of installation, with proof of install date. If no proof of install date can be provided, warranty period will be two (2) years from date of shipment from Seametrics, as defined on Seametrics' invoice.** Seametrics' obligation under this warranty shall be limited to replacing or repairing the part or parts, or, at Seametrics' option, the products, which prove defective in material or workmanship. The following are the terms of Seametrics' limited warranty:

- a. Buyer must give Seametrics prompt notice of any defect or failure and satisfactory proof thereof.
- b. Any defective part or parts must be returned to Seametrics' factory or to an authorized service center for inspection.
- c. Buyer will prepay all freight charges to return any products to Seametrics' factory, or another repair facility. as designated by Seametrics.
- d. Defective products, or parts thereof, which are returned to Seametrics and proved to be defective upon inspection, will be repaired to factory specifications.
- e. Seametrics will deliver repaired products or replacements for defective products to the buyer (ground freight prepaid) to the destination provided in the original order.
- f. Products returned to Seametrics for which Seametrics provides replacement under this warranty shall become the property of Seametrics.
- g. This limited warranty covers all defects encountered in normal use of Seametrics products, and does not apply to the following cases:
  - i. Loss of or damage to Seametrics product due to abuse, mishandling, or improper packaging by buyer
  - ii. Failure to follow operating, maintenance, or environmental instructions prescribed in Seametrics' instruction manual
  - iii. Products not used for their intended purpose
  - iv. Alterations to the product, purposeful or accidental
  - v. Electrical current fluctuations
  - vi. Corrosion due to aggressive materials not approved for your specific product
  - vii. Mishandling, or misapplication of Seametrics products
  - viii. Products or parts that are typically consumed during normal operation
  - ix. Use of parts or supplies (other than those sold by Seametrics) which cause damage to the products, or cause abnormally frequent service calls or service problems
- h. A new warranty period shall not be established for repaired or replaced material, products, or supplied. Such items shall remain under warranty only for the remainder of the warranty period on the original materials, products, or supplies.
- i. In the event that equipment is altered or repaired by the buyer without prior written approval by Seametrics, all warranties are void. Damage caused by equipment or accessories not manufactured by Seametrics may void the product's warranty.
- j. SOFTWARE: The Seller grants the user a non-exclusive license to use Seametrics' software, according to the following limitations and conditions:
  - i. The user may install the software on one or more desktop or laptop computers.
  - ii. All title and intellectual rights to the software are owned by Seametrics.
  - iii. No copies may be made or distributed except as described above.
  - iv. The user may not modify or reverse-engineer the software.

THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER ORAL, WRITTEN, EXPRESSED, IMPLIED OR STATUTORY. NO IMPLIED WARRANTY, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, APPLIED TO THE PRODUCTS AFTER THE APPLICABLE PERIOD OF THE EXPRESS LIMITED WARRANTY STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTY, EXCEPT AS MENTIONED ABOVE, GIVEN BY ANY PERSON OR ENTITY WITH RESPECT TO THE PRODUCTS, SHALL BIND SEAMETRICS. SEAMETRICS SHALL NOT BE LIABLE FOR LOSS OF REVENUES, OR PROFITS, OR INCONVENIENCES, EXPENSE FOR SUBSTITUTE EQUIPMENT OR SERVICE, STORAGE CHARGES, LOSS OF DATA, OR ANY OTHER SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGE CAUSED BY THE USE OR MISUSE OF, OR INABILITY TO USE THE PRODUCTS, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF SEAMETRICS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL RECOVERY OF ANY KIND AGAINST SEAMETRICS BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT SOLD BY SEAMETRICS AND CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, YOU ASSUME ALL RISK OF LIABILITY FOR LOSS, DAMAGE, OR INJURY TO YOU AND YOUR PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF USE OR MISUSE OF, OR INABILITY TO USE THE PRODUCTS NOT CAUSED DIRECTLY BY THE NEGLIGENCE OF SEAMETRICS.

SOME STATES DO NOT ALLOW LIMITATIONS ON THE DURATION OF AN IMPLIED WARRANTY, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. SIMILARLY, SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF CONSEQUENTIAL DAMAGE, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS; HOWEVER, YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.

